



EvriChart QC Process

The EvriChart scanning process includes a multi-step quality control process to ensure that your documents are held to the highest standard.

For every box scanned, the following takes place:

The prepping, scanning, indexing and final QC are all done by different people who are trained to look for errors that have occurred in the previous steps of the process. This means the person scanning the documents is looking for errors that may have occurred in the prep process, etc.

The scanners view each document as it is scanned in realtime to ensure that there are no scan quality issues affecting the batch.

Our custom document workflow software intelligently watches trends in errors and will help to focus more of the QC process on problem areas. If the system detects that one particular individual has made more errors with one particular type of charts, it will both flag for additional training and require that more of those documents be checked again in the final QC process.

At least 10% of all scanned documents are sent to a QC specialist for a more in-depth QC where they look for scan quality issues and detailed index errors before being released for publishing.

100% of all indexes are checked for common errors prior to publishing.

All error reports are fed back into the system to continue to update and train the automated QC system as well.

All DVD's of data are tested prior to shipping or storage.

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